



Patient Review and Coordination Program Description

The Patient Review and Coordination (PRC) program is designed to help improve the health and safety of CUP members who show high and/or incorrect use of healthcare services, or show at-risk behavior.

When placed on this program, the CUP member will be limited to:

- One Primary Care Provider (PCP)
- One Pharmacy
- One Provider to prescribe all Controlled Substances
- And One Hospital for non-emergency services.

The Member will be allowed to change their assigned providers (within the CUP network) if we receive their choices within 30 days of the PRC assignment and placement notice.

The Primary Care Provider (PCP) can refer them to a specialist when it is necessary. This will require sending notification to CUP regarding the referral prior to member being seen.

The member may have to pay for healthcare services that they get from other providers without a referral from their PCP and authorization from CUP.

This action does not affect the healthcare services for any other members of their family.